Industry Paper
Creating the Next Generation of Claims Processing Together
Increase Profitability through Streamlined Claims Processing

Automatic indexing. The first step in streamlining claims processing solutions is indexing, or classification. This crucial step allows complex claims, such as Health Care Financing Administration forms (HCFA) and UB-04 (CMS-1450) forms, to be broken down into proper categories for more accurate identification, faster processing and reimbursements, and improved data extraction.

What’s your competitive advantage?

Within many claims processing solutions, the image files are often just that—images, without capturing the intelligence or data inside, and are then manually sorted into categories such as ‘accepted,’ ‘denied,’ or ‘exception.’

A2iA allows claims processing solutions to go one, critical step further—turning digital data into usable and searchable electronic data and then automatically routing it to the appropriate workflow so that the claims process can be expedited and improved both in accuracy and efficiency.

Advanced classification systems like A2iA, integrated into claims processing solutions, increase the accuracy of routing, streamline and expedite the workflow, increase cash flow and decrease the burden on administration.

A2iA looks at scanned images of claims and indexes the documents to proper files based on their layout and content. By analyzing the images, A2iA automatically determines which category a document belongs to, based on either the type or layout of a document or keywords found within the form.

Routing documents using A2iA’s holistic indexing capabilities allow data to then be extracted, turned into meaningful electronic data, and automatically adjudicated to related IT systems. Automatic indexing of claims significantly reduces manual sorting, adding a level of speed and efficiency to the revenue cycle.

A2iA’s Advanced, Holistic Indexing Capabilities

- Intelligently classify / route claims to user-defined categories for faster processing.
- Automatically adjudicate data to related IT systems, such as billing or practice management applications, or CRM systems.
- Streamline and expedite the revenue cycle for faster reimbursements.
- Increase cash flow.
- Decrease the burden on administration.
Speed Data Extraction. Speed the Reimbursement Process.

Remove hidden costs. Manual processing is a lengthy, error-prone process and can be taxing on your resources. Complex claims processing, such as the workflow that includes HCFA and UB forms, continues to face the challenge of transforming data from paper to digital, making it usable, searchable, reportable and most of all, allowing it to generate a profit. Accurate and fast information handling is critical to both payors and providers – to ensure that data moves through the revenue cycle efficiently with respect to privacy and HIPAA guidelines, but also so that payments and reimbursements are completed quickly and resourcefully.

Take manual data-entry out of the equation. By removing hidden costs and employing an advanced data capture solution such as a2ia DocumentReader, you empower your revenue cycle from start to finish. With a significant reduction, and in some cases – elimination – of manual data-entry, resources are effectively used, processing times sped, and the billing and revenue cycles improved. Ai2A’s intelligent data capture engines allow all information, including complex alpha-numeric fields from all types of claims and payments, to be automatically located, extracted, indexed, and adjudicated to user-defined locations like CRM systems, central repositories, or practice management applications.

Reduce claims processing times and speed the validation process – quickly identify captured information and ensure patient privacy with reduced third-party interaction.

- Automate receivables: gain access to critical information faster and reduce collection times.
- Automatically adjudicate data with IT systems such as billing or CRM solutions.
- Improve data accuracy and reduce errors.
- Speed processing times.
- Ensure privacy and adhere to compliance.
By enabling the complex portion of a claims workflow to be automated, A2iA’s advanced data capture and automatic indexing engines allow you to speed processing times and reimbursements, benefiting both payors and providers. Automatically populate CRM systems or practice management solutions, saving operational costs, speeding access to data, and ensuring patient privacy in accordance with HIPAA and compliance mandates.

A recent proof-of-concept (POC) demonstrated a2ia DocumentReader’s ability to automatically classify 90% percent of HCFA and UB claim forms.

**Connect Providers and Payors**
*Speed Data Capture. Automatically Index. Maintain Patient Privacy. Generate Meaningful Use.*

**Claims Processing**
- Speed the access to critical information
- Reduce response times
- Ensure compliance / privacy, in accordance with HIPAA and other mandates

**Customer Relationship Management (CRM)**
- Gain better client knowledge
- Process document based on their priority
- Identify “high-risk” customers and fraudulent activity
- Shorten response times

**Claims & Correspondence**

**Costs**
Dramatically reduce costs & produce visible ROI;
including:
- Operational processes
- Data entry / data extraction
- Document classification
- Maintain privacy, adhere to compliance regulations, & reduce risk